



Jerome H. Underwood

President & CEO

Brad Rye

Board Chair

## Pandemic Affected Response Team: A COVID-19 Relief Program

COVID-19 has and continues to negatively impact the Rochester community placing already vulnerable families in increasingly dire circumstances. Action for a Better Community, Inc. has established a **Pandemic Affected Response Team**, consisting of four (4) Navigators, to provide direct support and navigational case management to those families and individuals of Monroe County most economically impacted by COVID-19 living at or below 200% of Federal Poverty Guideline Levels. The program is designed to address COVID-19 related loss of employment, inability to keep up with household bills, and food insecurity.

**Rental assistance** - applicants will need to present a current lease, identification confirming address, landlord contact information & W-9, as well as documentation of amount of arrears. Funding will be provided for up to 90 days of arrears or a max of \$2,100.

**Utilities/household assistance (Primarily RG&E, Spectrum) - \$300 max** – applicant would need to present current bill and identification confirming address; if request is for a household item, applicant must present either a quote/invoice on business letterhead; a W-9

**Food assistance - \$400 max** – applicants would have to complete the intake form. All request would be met with a gift card with the amount determined by household size.

- Single adult - \$100
- Single parent with 1 or 2 children - \$300
- Households of 4 or more - \$400

**Auto payment assistance - \$800 max** –applicant would need to present current bill and identification including documentation of amount in arrears

**Digital Divide** – Families unable to meet the technology needs to navigate the remote world we currently live in can receive a free Chromebook, lessons, & 12-month free home wi-fi.

### Eligibility Requirements

- Household must be at or below 200% of Federal poverty guidelines

#### Household Guidelines for 200% of Poverty

1	\$25,520
2	\$34,480
3	\$43,440
4	\$52,400
5	\$61,360
6	\$70,320
7	\$79,280
8	\$88,240

- Be a resident of Monroe County
- All applicants receiving funds are required to participate in regular case management contacts for a period of at least 120 days.

### **Navigator Contact Information**

**Donna Parmalee**  
[DParmalee@abcinfo.org](mailto:DParmalee@abcinfo.org)  
(585) 325-5116 ext. 3511

**Daisy Padilla**  
[DPadilla@abcinfo.org](mailto:DPadilla@abcinfo.org)  
(585) 325-5116 ext. 3403

**Terrell Brady**  
[TBrady@abcinfo.org](mailto:TBrady@abcinfo.org)  
(585) 325-5116 ext. 3404

**Janell McClain\***  
[JMcClain@abcinfo.org](mailto:JMcClain@abcinfo.org)  
(585) 325 – 5116  
\*All digital divide/technology needs